

## Planet Doggiewood

# Policies

- Age:** Puppies must be at least 16 weeks old and completed the 4<sup>th</sup> round of shots.
- Sex:** All dogs 7 months or older must be spayed or neutered.
- Breed:** All breeds except Pit Bulls, Rottweilers, and Chows are accepted.
- Shots:** For the health and safety of your pup, all dogs must have up-to-date vaccinations and be free from worms. Owners must submit written proof of Rabies, DHLPP (distemper/parvo) and Bordetella (canine cough) and fecal test. Bordetella and fecal exam must be done every six months.
- Fleas:** A monthly flea prevention program is required, such as Frontline or Advantage. We are happy to provide a flea prevention treatment for your pup on a monthly basis. Upon entry to our facility, all dogs are checked for fleas and a treatment will be administered if necessary and a fee charged.
- Leash:** Your dogs must be leashed when entering or departing lobby.
- Pick Up:** We protect your pup. Only those persons listed on your “Contact Information” sheet will be allowed to pick up your dog. A signature and proof of ID is required.
- Health:** Your veterinarian must certify that your dog is in good health, and has not been ill with a communicable condition in the last 30 days.
- Behavior:** For the safety of your pup, all dogs must be non-aggressive. You will be required to certify that your dog has not harmed or shown any aggressive or threatening behavior towards any person or any other dog(s). Prior to the first visit, all dogs must perform a satisfactory Temperament Test, and complete a half-day trial daycare.
- Lobby Hours:** Monday – Friday: 7 to 10 am and 4 to 6 pm  
Saturday: 7 to 10 am  
Sunday: Picks-Ups only from 4 to 5 pm  
Closing the lobby gives us time to devote to your dog instead of staffing the front desk. Dogs not picked up by closing time will be charged an overnight stay.
- Reservations:** Required for all services to ensure we can accommodate your dogs.
- Deposits:** Reservations for boarding require a deposit. Deposit for boarding is \$50, and holidays are \$75. These are non-refundable deposits that are applied toward the total fee. Refunds will be given if cancellation is made 10 days prior to scheduled check-in date. Holidays include: New Year’s Day, Presidents Day, Easter, Memorial Day, 4<sup>th</sup> of July, Labor Day, Thanksgiving and Christmas.
- Payments:** Payment is expected before services are rendered. In case of unforeseen costs (such as food, supplies, or vet fees), payment is expected within 5 days of the completion of services, or a late charge of \$20 will be applied.